



FAQs

Here's some of our frequently asked questions.

Is this a Medical grade mask?

No this is not a medical grade mask. The Neck guard is made from a double layer of Polycotton with an added lining of non-woven fabric in between. It is fluid resistant meaning droplets can not pass through it.

Is this a disposable product?

No this is a multi-use product. The neck guard is detachable and machine washable (recommended after daily use). The visor can be washed daily or as required

How do I clean my Viso?

We recommend that the neck guard is removed and washed daily either in warm soapy water or in the washing Machine (up to 60 degrees) then dried flat. The visor should be washed down with anti-bacterial spray or a warm soapy cloth and then dried with paper towel/kitchen roll.

How do I keep my Viso safe and free from scratches?

We recommend storing your visor (as you would a pair of glasses) upright to protect the screen from scratches and with space around it to ensure that you do not squash it and push it out of shape.

How long will my Viso Last?

Our teams have been wearing the Viso for weeks now every day all day with no issues. Careful storage and cleaning regularly will help to maintain your product.

Can I wear glasses or safety goggles underneath this and still see clearly?

Yes, you can. The Visor is optical grade material and its easy to see clearly.

Does the Viso fog up?

If you choose to keep the ventilation holes on the peak closed in you may feel it fog up when you first put it on (this depends on room/eternal temperature) This normally adapts quickly and passes.

If you remove the vents the airflow increases.

If you experience fogging simply rub the inside of the visor with a little washing up liquid to defog.

Does the Viso fit everyone?

Yes. The headband has Velcro tabs that attach to the side of the head and there is adjustability here to cover the vast majority of adult head sizes.